



BELLING
EXTENDED
WARRANTY



EXTENDED WARRANTY

Provide yourself with up to 5 years of protection with our Extended Warranty. If your appliance requires repairing.

- ◆ No bills to pay – the repair will be at no charge to you.
- ◆ If we can't repair your Glen Dimplex product and it is less than 5 years old we will provide you with a replacement product.

Cost?

Appliance Description	Total Fee
Range cooker (900mm width +)	\$499
Freestanding oven (540mm , 600mm width)	\$299
Inbuilt oven	\$149
Hobs	\$99.00

How to apply

In Australia: contact Glen Dimplex on 1300 556 816 to register , or email us at sales@glendimplex.com.au and one of our friendly staff will contact you .You may sign up to this Extended Warranty at any time within 45 days from the date of purchase of your Glen Dimplex product.



Glen Dimplex Extended Warranty Terms & Conditions

This Extended Warranty is issued by Glen Dimplex Australia Pty Limited ABN 69 118 275 460 of Unit 1, 21 Lionel Road, Mount Waverley, VIC 3149, Tel 1300 556 816 (“we”, “us” or “our”) in respect of the Belling product which this warranty card has been included in the packaging with or otherwise supplied with (the “Product”).

This Extended Warranty is not an insurance policy and we are not insurers. This Extended Warranty provides you with the Extended Warranty as specified in these terms and conditions. Please read these terms and conditions carefully and keep a copy for your records.

CONSUMER GUARANTEES

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits under this Extended Warranty are in addition to your rights and remedies under the Australian Consumer Law, and any other law that applies to the goods or services that you purchase from us.

1. Definitions

Express Warranty means the express warranty we provide under the Product.

Extended Warranty means this extended warranty for the Product, the terms and conditions of which are set out in this document.

Extended Warranty Event means a Mechanical or Electrical Failure which occurs within the period that is five years from the Original Date of Purchase but is not covered by the Standard Warranties.

Mechanical or Electrical Failure means any sudden or unforeseen failure of the Product arising from a mechanical or electrical fault but excludes any failure due to any of the events listed in paragraph 3 of these terms.

Original Date of Purchase means the date shown on the Tax Invoice.

Original Purchase Price means the amount shown on the Tax Invoice.

Standard Warranties means the guarantees that you are entitled to under the Australian Consumer Law or our Express Warranty.

Tax Invoice means the tax invoice issued to you in respect of the Product issued by the retailer from whom you purchased the Product from.

you, your means the person or persons named as the purchaser of this Extended Warranty or such other person to whom we have accepted an assignment of this Extended Warranty to.

we, us, our means Glen Dimplex Australia Pty Limited (ABN 69 118 275 460) of Unit 1, 21 Lionel Road, Mount Waverley, VIC 3149, Tel 1300 556 816.



2. What is covered?

If in the event a Product suffers an Extended Warranty Event (within Australia), we will pay for parts, labour and service call out fees required to repair your Product.

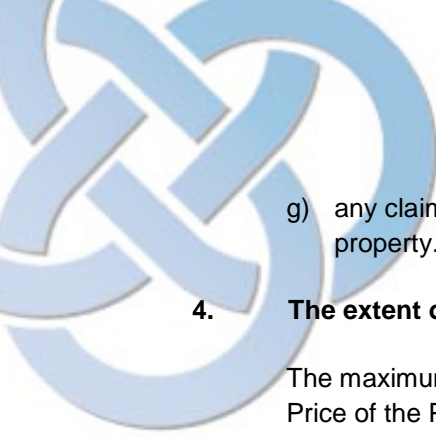
If we cannot repair your Product or we choose not to, we will replace your Product with a product of identical specification (or where the product is superseded or no longer in stock, with a product of as close a specification as possible) or pay you the Original Purchase Price. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

If we replace your Product, this Extended Warranty terminates immediately and you will not be entitled to a refund of any amounts that you have paid.

3. What is not covered?

This Extended Warranty does not apply to:

- a) mechanical or electrical failure of the Product caused by:
 - i. negligence, accidental or deliberate misuse or unauthorised alterations;
 - ii. failure to follow our instructions for usage, installation, operation or maintenance;
 - iii. external sources including but not limited to electrical interference, power surges, voltage fluctuations or plumbing connections;
 - iv. infestations of vermin, pests or insects;
 - v. water damage, rust or corrosion; and glass breakages
 - vi. defects in the Product brought to your attention before it was originally purchased;
- b) defects apparent in any:
 - i. cosmetic items, such as paint or finishing, which do not affect the operation of the Product; and
 - ii. accessories used in or with the Product;
- c) damage or loss when the Product was used for commercial purposes;
- d) loss, damage or costs incurred as a result of installation, use or operation otherwise than in accordance with the Product manual or other similar documentation provided to you with the Product;
- e) normal maintenance costs, including cleaning, lubrication, tuning, reprogramming or external adjustments;
- f) any costs or loss associated with access, removal, reinstallation, transportation or delivery and installation in the event of replacement; and

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- g) any claim against you by any third party including for death, personal injury or damage to property.

4. The extent of this Extended Warranty

The maximum amount payable by us under this Extended Warranty is the Original Purchase Price of the Product.

We may, at our discretion, avoid or reduce a claim if you make any misrepresentation or any fraud or dishonest act or omission in connection with a claim under this Extended Warranty.

You must pay for the cost of a service call to inspect a Product if:

- a) the cause of the failure of the Product is not covered by this Extended Warranty; or
- b) there is no evidence that the Product has suffered a Mechanical or Electrical Failure.

5. How to make a claim

You may lodge a claim under this Extended Warranty by contacting our Customer Care Line on 1300 556 816 and providing us with the details in your Tax Invoice.

6. Assignments

You may request for an assignment of your interests under this Extended Warranty by contacting us on 1300 556 816 and lodging a transfer of ownership form. Any transfer of ownership is not effective until we provide you with confirmation of acceptance.

7. Your privacy

By requesting and accepting this Extended Warranty, you will be supplying us with personal information that we will hold so that we can process any claims that you make and properly administer your Extended Warranty.

This information is held by us and may be disclosed to the repairers which we engage and to other companies to enable the administration and management of this Extended Warranty.